



Quality, Environmental and Occupational Health & Safety Policies

Quality

ONG&ONG Group Pte Ltd is entrusted to provide quality service to our customers. We are committed to our Vision – to become the Designers of our age; our Mission – to improve the world in which we live, whilst conserving our environment through excellence in sustainable design and to be a leading consultancy firm in the region.

We endeavour to deliver quality service through the following:

- Provide consistent and efficient services that not only meet, but exceed the expectation of our customers in Quality, Creativity, Sustainable Design and Cost Competitiveness,
- Comply with the requirements of ISO 9001 Quality Management System,
- Continually improve the effectiveness of our quality management system, internal processes and the services we offer our customers by setting ourselves improvement objectives and providing resources to achieve these goals
- Provide progressive solutions and continually enhance our expertise by knowledge of current developments in design and technology and by implementing an expanding programme of continuing professional development

Environmental

ONG&ONG Group Pte Ltd being a socially responsible company recognizes the importance and need for environmental protection and resource conservation. We are thus committed to environmentally responsible business practices through the following:

- Eliminate, prevent and reduce carbon emissions in our business operations through proper environmental controls and practices,
- Comply with ISO 14001 Environmental Management System Standard, applicable Environmental Legislation and other requirements that our organization subscribes to,
- Seek ways towards sustainable resource use, climate change mitigation and adaption through a Safe and Green Corporate Culture
- Actively engage and influence our stakeholders to work collaboratively to reduce our overall environmental impact.
- Communicate to our customers, suppliers, contractors and the public on our commitment to environmentally responsible business practices.
- Strengthening our employees' environmental knowledge and skills in order to improve our own environmental performance and that of our customers.

Health & Safety

ONG&ONG Group Pte Ltd is committed to the highest standards holistic health and safety. We aim to prevent injury, illness and promote health and well-being of our employees through the following:

- Implement and adhere to OHSAS 18001 and SS506 Occupational Health & Safety Management System Standard;
- Comply with applicable Occupational Health & Safety Legislation and other requirements that relate to OH&S hazards that we subscribe to;
- Minimize our employees' exposure to undue risks by providing appropriate resources, safeguards and establishing safe work practices;
- Maintain zero fatality through appropriate Occupational Health & Safety controls and practices;
- Ensure timely and adequate stakeholder education and communication of Occupational Health and Safety information and practices;
- Evaluate our Occupational Health & Safety performance periodically to strive towards continual improvements in our operations.

This policy will be communicated to all employees working for or on our behalf.

Employees are expected to cooperate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued.

Previous versions of this policy are archived.

This policy is available to relevant interested parties, upon request.